How To Hire



THE HIRE GUIDE

Contents

O2 The Service

O3 The Process

O4 Initial Enquiry

O5 Eligibility Assessment

O6 Contracts & Deposits

O7 Platform Onboarding

O8 PCNs & Offences

O9 Help & Support

This a quick summary of what you can expect from our EV Rental service.



Rental

Everything you need for private hire work.

Electric Vehicle

Hire & Reward Insurance

TfL Licensing

MOT

Maintenance

Main Dealer Servicing

Early Termination Fees

None

Notice Period

V

Term

Min. 6 months

The process visualised



Initial Enquiry

The first step in the Electric PCO Car rental process is determining if we have a car that fits your needs.

In order to assess this, we will need to clarify a few things, such as:

- Vehicle(s) of Interest
- Vehicle Availability
- Range Required
- Ride-Hailing Classification
- Passengers Carried

Once we have this information, we will be able to advise you on the best fitting solution we can offer you and if it matches your needs, can begin the Eligibility Assessment.







Eligibility Assessment

If we have a vehicle that fits your needs and you have decided to progress your application, we need to **check your eligibility**.

To do so, we need the following documents:

- PCO Driving License
- DVLA Driving License
- Passport
- NI Number
- DVLA Check Code

We aim to review these documents and respond within 24 hours.

If you are approved, we require a Holding Deposit - 25% of the 2 week deposit - before we can start the next steps of the rental process.







Mileage & Charging

Mileage

Unless contractually agreed otherwise, vehicles typically have a mileage budget of 800 miles.

When additional miles are incurred, drivers must make a payment with the following week's rent equating to "additional miles x rate stated in the contract".

Failure to do so will require the vehicle to be **immobilised** until payment is made and a £20 fee will be charged.

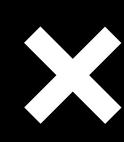
Charging

Charging of the vehicle is your responsibility and we can only provide guidance on this.

- Charging time is primarily contingent on many things, namely the battery capacity and the charger speed.
- Charging costs are determined by vendor, tariff and kw/h consumed.

A table with more details can be found here.







THE HIRE GUIDE

PCNs & Offences

As outlined in the Rental Agreement and Statement of Liability, you are responsible for all PCNs and Offences.

As a consequence, we will reallocate these documents to yourselves, providing the authorities with the name and address on the Rental Agreement.

We understand that these are part of Ride-Hailing business and will handle 1 ticket per term, however, further PCN or offence related correspondence, carries a £20 management fee.

In the event of any serious incidents or criminal investigations, we will co-operate with authorities unreservedly.







Servicing & Damage

Servicing

The servicing of your EV is done at the dealer approved intervals, based on both the age of the car and the mileage.

As taking the cars to services is your contracted duty, we will inform you a minimum of 2 weeks in advance of any bookings.

These services will review the general health of the car, as well as the maintenance of all lights, tyres, wipers and brakes that diminish due to fair wear and tear.

Damage

You are responsible for damage to the car and/or faster diminishment of any perishables caused to the vehicle by yourself or anyone else through malice or negligence.

This slide gives some tips on how to minimise the faster diminishment of perishables.

Any damage must be reported immediately via email to info@electricpcocars.com.

We will arrange for assessment of the damage and the quotation of repairs and determine the next steps to be taken.







THE HIRE GUIDE

Contracts & Deposits

Contracts

After you have passed the "Eligibility Assessment", we will contractually formalise your rental.

We will send you two types of contract via DocuSign:

- **Rental Agreement I** This outlines the fundamentals of the rental, including your identity, the vehicle, term of rental, weekly mileage and additional charges.
- Statement of Liability I This confirms you are liable for all driving and parking related offences committed whilst the car is being rented.

Deposits

Once you have reviewed and electronically signed your documents, you must send the remaining 75% of the deposit to secure the vehicle.



We will deliver an unparalleled service to drivers - now and into the future



Charging Timings

These are the anticipated charging times for the vehicles we stock, on the most common types of chargers.

		3-Pin	7 K/WH	22 K/WH	50 KW/H
Tesla Model 3 55 kw/h	20-80%	14:36 hours	4:48 hours	3:00 hours	0:40 hours
	0-100%	24:00 hours	8:00 hours	5:00 hours	1:06 hours
Hyundai Kona 64 kw/h	20-80%	18:00 hours	6:00 hours	1:21 hours	0:50 hours
	0-100%	30:00 hours	10:00 hours	2:16 hours	1:16 hours
MG 5 61.1 kw/h	20-80%	13:48 hours	4:48 hours	1:30 hours	0:24 hours
	0-100%	23:00 hours	8:00 hours	2:30 hours	0:40 hours

Also, subject to other factor such as temperature, battery health, etc...

